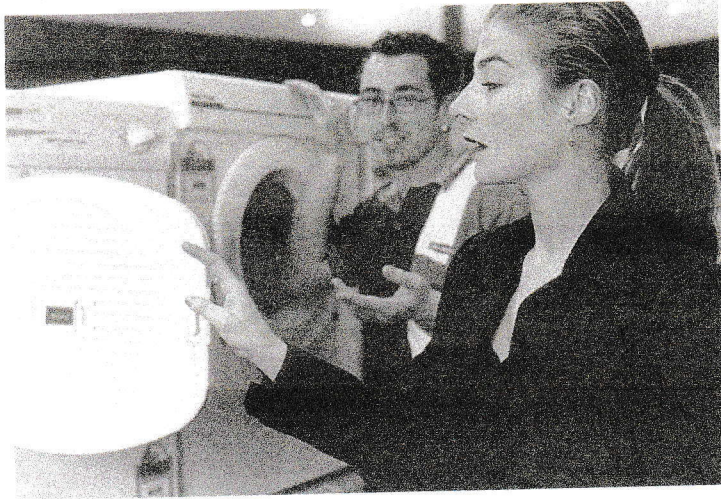
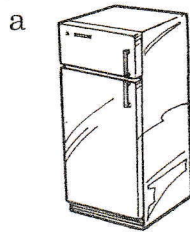


## Shopping for whitegoods

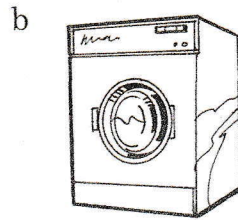
- 1 Where are the people?  
What are they doing?  
What are they saying?



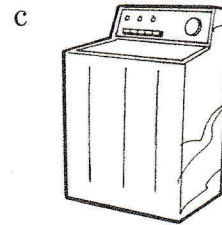
- 2 Look at the pictures. Listen to the tape. Tick what the customer wants to buy.



refrigerator



dryer



washing machine

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3 Listen to 2D again. Tick the correct answer.

a How much is the cheaper one?

\$295

\$299

b Which one does the customer want to buy?

the smaller one (3.5 kg)

the bigger one (5 kg)

c When can the shop deliver?

tomorrow morning

this afternoon

d How much is the delivery?

\$35

\$25

e How is the customer paying?

cash

credit

4 Listen to the 2D again. Tick who is talking.

Customer      Assistant



a Can I help you?

b How much did you say it was?

c Do you deliver?

d Where do you live?

e Would you be paying cash or credit?

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5 Listen to 2D again. Complete the sentences. Use the words in the box

would   interested   can   like   you'd
---

- a I'm \_\_\_\_\_ in buying a clothes dryer.
- b I \_\_\_\_\_ this one. How much did you say it was?
- c We \_\_\_\_\_ do it tomorrow morning.
- d \_\_\_\_\_ you be paying cash or credit?
- e No problem. If \_\_\_\_\_ like to come over to the counter.