

### 3E Getting directions over the phone

Receptionist: Dr Hargreave's Surgery. Anne speaking.  
Patient: Oh hello. My name's Arvinder Singh. I've got an appointment at 12.30 today.  
Receptionist: Yes.  
Patient: Can you tell me what part of Macquarie St you're in?  
Receptionist: We're opposite Parliament House.  
Patient: Right.  
Receptionist: Our building is called *Park House*.  
Patient: Park House?  
Receptionist: Yes, and there's a coffee shop at the front, so you can't miss it.  
Patient: My appointment's at 12.30. How long should I take off work?

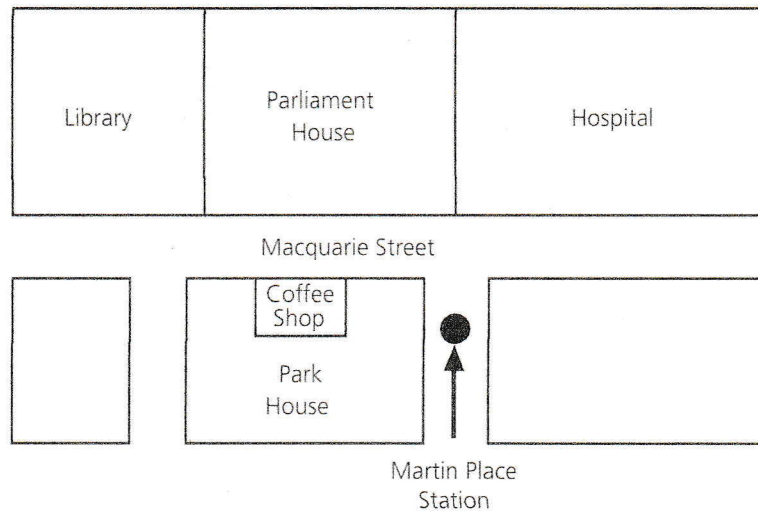
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Receptionist: You want to know how long it'll take?  
Patient: Yes, approximately.  
Receptionist: Oh, about an hour.  
Patient: Okay. Thank you.  
Receptionist: Okay. Bye.  
Patient: Bye.

## Getting directions over the phone

- 1 Look at the map. Listen to the tape. Tick these places on the map when you hear them.

the Library          Parliament House          the hospital  
the coffee shop      the park                  Park House



- 2 Listen to 3E again. Tick the 2 things Arvinder wants to know.

- The time of his appointment.  
 Where the surgery is located.  
 The name of the doctor.  
 Where the coffee shop is.  
 How long he will be away from work.

- 3 Listen to 3E again. Tick yes or no.

- |  | Yes                      | No                       |
|--|--------------------------|--------------------------|
| a The appointment is at half past twelve.        | <input type="checkbox"/> | <input type="checkbox"/> |
| b The surgery is in Macquarie Street.            | <input type="checkbox"/> | <input type="checkbox"/> |
| c He will be about half an hour with the doctor. | <input type="checkbox"/> | <input type="checkbox"/> |

4 Listen to 3E again. Tick what you hear.

a  Can you tell me what part of Macquarie St you're in?

Can you tell me where in Macquarie St you are?

b  We're next to Parliament House.

We're opposite Parliament House.

c  There's a coffee shop at the front, so you can't miss it.

There's a coffee shop at the back so you can't miss it.

5 Look at the map below. Practise asking for directions using these expressions.

Excuse me. Can you tell me where the hospital is?  
the bank

Yes. It's behind the library.  
next to the supermarket.

Thank you.

Excuse me. I'm looking for the oval.  
the post office.

It's behind the swimming pool.  
opposite the supermarket.

Thank you.

